

The notification of an act of violence or a threat to the police, the preliminary proceedings and the trial before the Court can be a great strain for the violence victims. It is not easy to cope with this situation alone. Our experts at the Gewaltschutzzentrum can help you with this – with consultation for legal issues and with psychosocial support in all situations.



**Talk to us!**

**We will help you.**

**With competent  
consultation and support.**

**Consultation and assistance**

**0662 / 870 100**

**...confidential and free of charge**

**Help and  
justice  
for victims**

**Psychosocial and legal process  
support in criminal cases**



**Office hours:**

Mon - Wed 8.30 – 16.00 hours  
Thu 8.30 – 19.30 hours  
Fri 8.30 – 13.30 hours

Gewaltschutzzentrum Salzburg  
Paris-Lodron-Straße 3a/1. Stock, 5020 Salzburg  
Tel: 0662 / 870 100, Fax: 0662 / 870 100 / 44  
office.salzburg@gewaltschutzzentrum.at  
www.gewaltschutzzentrum.at

On behalf of

BUNDESKANZLERAMT ÖSTERREICH  
BUNDEMINISTERIUM  
FÜR FRAUEN UND ÖFFENTLICHEN DIENST

BM.I REPUBLIK ÖSTERREICH  
BUNDEMINISTERIUM FÜR INNERES

Supported by

JUSTIZ  
BUNDEMINISTERIUM  
FÜR JUSTIZ  
Frauen  
Land Salzburg

**Gewaltschutzzentrum  
Salzburg**

**Process support for victims in criminal cases  
Help and assistance in case of domestic violence  
Consultation for anti-stalking**

## Help and assistance

You have been physically and mentally abused due to an act of violence or a threat. You are feeling unnerved and do not know how things should progress and what you can do so as to get justice.

You would like to know more about your rights as a victim and also about the option of lodging a complaint. At the same time, you are worried about a possible court procedure and the questioning by the police and the court.

The Gewaltschutzzentrum offers help and assistance in such a situation. We stand by the victims and witnesses of an act of violence as well as their families with our consultation offer and help you to cope with your situation.

All this free of charge and tailored to individual requirements.

## Process support

We advise and support you: from the first counselling session right up to the end of the court procedures and more.

We analyse your situation and discuss with you the option of lodging a complaint and the individual steps of a criminal case. We tell you about your rights as a victim and about the questioning procedure of the police and the court. We commission a lawyer (free of charge) for you and take care of the coordination with all the authorities involved.

We help you to cope with this emotionally tough situation. We are your point of contact for all crisis situations and, if requested, can arrange for continuing therapy for you.

## Our service

- Before lodging a complaint, we inform you about all the legal consequences.
- We support you in your complaint.
- We discuss with you the course of the criminal procedure and advise you about your rights as a victim.
- We commission a lawyer free of charge.
- We accompany you to the police, court, adjudicator, lawyer, etc. at all times.
- We help you to prepare yourself for the trial and accompany you to hearings and out-of-court settlements.
- We look after witnesses and family members during the entire proceedings.
- We take care of the coordination with the concerned authorities (e.g. youth welfare office, police, court, homes, hospitals, schools, kindergartens...).
- We advise you on the enforcement of claims for compensation, e.g. compensation for damage or compensation for immaterial damage.
- We support you in coping with your situation emotionally and are your point of contact in crisis situations.

## Consultation and assistance



**0662 / 870 100**

**...confidential and free of charge**